LIST OF FIGURES

SECTION I

SECTION II

Figure 2.1   SIP in Action

SECTION III

Figure 3.1   iPBX vs. Conventional PBX Cost Savings
Figure 3.2   IP Centrex vs. Conventional Centrex Cost Savings
Figure 3.3   Cost/Revenue Projection for IP Centrex
Figure 3.4   Estimated Capex and Opex Costs
Figure 3.5   IP Centrex Product Matrix

SECTION IV

Figure 4.1   Cost/Revenue Projection for SIP Contact Centers
Figure 4.2   Estimated Capex and Opex Costs
Figure 4.3   SIP Contact Center Product Matrix

SECTION V

Figure 5.1   Cost/Revenue Projection for SIP Multimedia Conferencing
Figure 5.2   Estimated Capex and Opex Costs
Figure 5.3   SIP Multimedia Conferencing Product Matrix

SECTION VI

Figure 6.1   A Unified Messaging Architecture
Figure 6.2   Cost/Revenue Projection for SIP Unified Messaging
Figure 6.3   Estimated Capex and Opex Costs
Figure 6.4   SIP Unified Messaging Product Matrix