

VoIP Call Centers Adapt to a BYOD World

Companies analyzed in this report include:

- Aastra Technologies Ltd. (TSX: AAH)
- Avaya Inc.
- Enghouse Interactive, a subsidiary of Enghouse Systems Ltd. (TSX: ESL)
- Interactive Intelligence Inc. (Nasdaq: ININ)
- Genesys Telecommunications Laboratories Inc.
- M5 Networks, a division of ShoreTel Inc. (Nasdaq: SHOR)
- VisionOSS Ltd.
- Voxeo Corp.